

HIGHLIGHTS

- Symantec EV migration
- 18-month migration
- Full GDPR compliance
- Transparent chain of custody

CHOOSING ULTIMATE MIGRATOR

Ultimate Migrator is committed to delivering software that works. We help you move messaging data between platforms quickly, reliably and securely. We are asked to migrate some of the World's most complex messaging environments by some of the largest global organisations including banks and governments.

With a highly technical and business-aware team, Ultimate Migrator is focused on simplifying this notoriously painful process and providing a straight forward solution.

Ultimate Migrator provides a cost effective service that has minimum impact on users and reduces the demands on internal IT staff and the support infrastructure.

ASK FOR A DEMO TODAY
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NHS Wales

The Customer

NHS Wales is the publicly funded healthcare system serving the people of Wales. With a commitment to modernising its digital infrastructure and ensuring regulatory compliance, NHS Wales initiated a major project to migrate legacy email archives from Enterprise Vault into NHSMail.

The Requirement

NHS Wales needed to migrate 180,000 archived mailboxes from Symantec Enterprise Vault to NHSMail — a move driven by compliance, modernisation, and operational efficiency goals.

Initial attempts at manual migration were slow, error-prone, and resource intensive.

- A spreadsheet-based approach would take 10 years to complete
- Human error risked data loss or corruption
- Prolonged manual work inflated operational costs
- Continued reliance on outdated systems created compliance concerns

With deadlines looming and limited internal resource, NHS Wales needed a scalable, automated solution to complete the migration securely, efficiently, and within a realistic timeframe.

The Solution

Ultimate Migrator was chosen as the core migration platform due to its ability to:

- Automate large-scale archive migrations
- Maintain chain of custody
- Minimise user disruption
- Scale across complex environments

A comprehensive onboarding and environment setup phase included:

- Proof of concept
- Configuration tailored to NHS Wales' infrastructure
- Performance testing for reliability at scale

Ultimate Migrator provided an end-to-end platform for archive extraction, transformation and delivery into NHSMail. Key features included:

- **Full automation:** From extraction to rehydration, reducing manual input and error
- **Distributed scalability:** Able to process tens of thousands of mailboxes simultaneously
- **Compliance support:** Maintained audit trails and chain of custody
- **User continuity:** Rehydrated shortcuts and preserved folder structures

IT teams used the central management console to monitor progress in real-time, manage retries, and resolve issues with minimal effort.

The Results

- **Migration completed in 18 months** (vs original 10-year estimate)
- **Significant reduction in cost and internal resource demand**
- **Full compliance with NHS data protection and retention policies**
- **Minimal user disruption and support overhead**
- **Proven scalability and reliability at national scale**

The Testimonial

“The transition from Enterprise Vault to NHSMail was a daunting challenge. Ultimate Migrator turned what seemed like an insurmountable task into a streamlined and efficient process. Completing the migration in just 18 months was beyond our expectations, and the team’s support throughout was exceptional.”

— **NHS Wales IT Administrator**