

HIGHLIGHTS

- Migration from HP EAs Exchange to Microsoft 365
- Over 2,000 users and 10+ years of archived email
- Large message handling and mailbox quota strategy
- Completed in under 6 months with zero

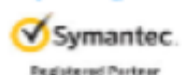
CHOOSING DISRUPTION ULTIMATE MIGRATOR

Ultimate Migrator is committed to delivering software that works. We help you move messaging data between platforms quickly, reliably and securely. We are asked to migrate some of the World's most complex messaging environments by some of the largest global organisations including banks and governments.

With a highly technical and business-aware team, Ultimate Migrator is focused on simplifying this notoriously painful process and providing a straight forward solution.

Ultimate Migrator provides a cost effective service that has minimum impact on users and reduces the demands on internal IT staff and the support infrastructure.

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US insurance company

The Customer

A prominent global legal and insurance firm, headquartered in the US, serves clients across energy, finance, real estate and consumer industries. With a growing practice in privacy and cybersecurity, email retention and litigation readiness are central to its operations.

The firm had relied for over a decade on HP EAs Exchange—a robust on-premises archiving solution—for managing email storage and compliance across its Microsoft Exchange estate. However, with HP EAs Exchange reaching end of life and a broader shift toward Microsoft 365 underway, the archive posed both technical and strategic risks.

The Requirement

The firm had already completed the migration of 2,000+ active users to Microsoft 365, but legacy emails remained stored in HP EAs Exchange. Users accessed archived emails via inbox shortcuts, a temporary measure that had become unsustainable.

The firm required a migration that would:

- Replace legacy shortcuts with the original emails ('rehydration')
- Manage very large mailboxes and oversized messages without exceeding quotas
- Preserve folder structures and accessibility for historic data
- Allow the archive to be decommissioned safely and completely

The Solution

The firm partnered with **Ultimate Migrator** to plan and execute a secure, large-scale archive migration.

How Ultimate Migrator enabled success

- **Shortcut rehydration** – Original emails and attachments were restored directly into user mailboxes or In-Place Archives
- **Quota-aware planning** – Test migrations helped determine safe rehydration limits

- **Tiered folder structure** – Legacy emails were separated into year-based folders for clarity and usability
- **Auto-retry logic** – Ultimate Migrator’s automated retry function managed Microsoft’s archive expansion delays

Implementation and results

To ensure usability and compliance, mailboxes were rehydrated in tiers: recent emails were restored into the primary mailbox, while older data was split into clearly labelled folders. Emails over four years old were migrated into Microsoft 365’s In-Place Archive.

Where archived data exceeded Microsoft’s 90GB limit, the firm enabled auto-expanding archive services. Ultimate Migrator handled this seamlessly, with retries scheduled automatically until capacity became available—avoiding any manual intervention or data loss.

Shortcuts from the original mailbox migration were also cleaned up during the process, ensuring tidy, fully updated user mailboxes.

Conclusion

This successful archive migration highlights the power of Ultimate Migrator to deliver complex, compliance-driven transitions from end-of-life systems like HP EAs Exchange. With expert planning, seamless automation, and no impact on productivity, the firm was able to modernise its archive strategy and fully embrace Microsoft 365—on time and with confidence.

For more information, visit ultimatemigrator.com or contact sales@ultimatemigrator.com.