UltimateMigrator
Manage Migrate Rehydrate

CASE STUDY

US government department

HIGHLIGHTS

- Legacy Exchange to Microsoft 365 migration
- Thousands of mailboxes
- Chain-of-custody and compliance maintained
- Zero data loss or downtime

CHOOSING ULTIMATE MIGRATOR

Ultimate Migrator is committed to delivering software that works. We help you move messaging data between platforms quickly, reliably and securely. We are asked to migrate some of the World's most complex messaging environments by some of the largest global organisations including banks and governments.

With a highly technical and business-aware team, Ultimate Migrator is focused on simplifying this notoriously painful process and providing a straight forward solution.

Ultimate Migrator provides a cost effective service that has minimum impact on users and reduces the demands on internal IT staff and the support infrastructure.

ASK FOR A DEMO TODAY

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Microsoft CERTIFIED Solution Developer
Microsoft CERTIFIED Systems Engineer
Symantec Registered Partner

The Customer

A major US Government department, responsible for nationwide policy implementation and inter-agency communication, initiated a strategic modernisation of its email infrastructure. Its legacy Microsoft Exchange environment—spread across multiple sites and domains—was no longer fit for purpose, and the move to Microsoft 365 was critical for improving security, resilience, and staff mobility.

The department needed to migrate thousands of mailboxes while maintaining complete control over the process, ensuring no loss of access, and fully complying with US federal information governance standards.

The Requirement

Email continuity and data integrity were non-negotiable. The department required a secure, automated solution that could:

- Migrate Exchange data—including calendar items, contacts and folders—to Microsoft 365
- Preserve chain-of-custody for all communications
- Provide detailed audit logs to support internal governance policies
- Allow for phased migrations by agency, division, or office without disrupting end users

Given the sensitivity of the data and the strict compliance requirements, the department could not risk data loss, downtime, or uncontrolled change.

The Solution

The department partnered with Ultimate Migrator to deliver a secure, compliant, and auditable migration path to Microsoft 365.

How Ultimate Migrator enabled success:

- End-to-end automation – Mailboxes were migrated in batches with minimal manual intervention
- Compliance-ready – Full logging and chain-of-custody maintained for every message
- Zero user disruption – Email access was uninterrupted, even mid-migration
- Phased rollout – Agencies and business units were migrated on flexible timelines

Implementation and results

Using Ultimate Migrator, the department was able to migrate large volumes of mail data with precision and confidence. The tool's ability to preserve folder structures, metadata, and read/unread status meant end-users experienced no functional change post-migration.

Administrators had full visibility into each migration step, with detailed logs available for internal and federal compliance reporting. The flexibility of Ultimate Migrator allowed for complex scheduling and batch controls, aligning perfectly with the department's internal change windows and risk protocols.

Conclusion

This successful migration illustrates how Ultimate Migrator enables secure, compliant, large-scale transitions to Microsoft 365—even in highly regulated government environments. With automation, integrity, and control at its core, Ultimate Migrator provided the department with a trusted, disruption-free path to modernisation.

For more information, visit **ultimatemigrator.com** or contact **sales@ultimatemigrator.com**.