UltimateMigrator

Manage Migrate Rehydrate

Milan-based management consultancy

The Customer

A Milan-based global consultancy with more than 500 employees worldwide faced a critical turning point in its IT strategy. As a trusted advisor to industries including finance, energy and manufacturing, the organisation depends heavily on secure, long-term email access to support both regulatory compliance and client communication.

Like many organisations of its scale, it had relied on Autonomy ZANTAZ EAS to archive millions of historic emails alongside Microsoft Exchange. However, a planned upgrade to Exchange 2016 exposed a significant challenge—EAS lacked compatibility with the new platform, and there was no roadmap for future support.

The Requirement

Delaying the Exchange upgrade wasn't an option. With limited support available for EAS and growing concerns about long-term data access, the organisation decided to migrate its archive into a new, enterprise-grade archiving solution that could fully support Exchange 2016.

The new platform, EMC SourceOne, was chosen for its compliance features and scalability—but that left one major hurdle: how to efficiently and securely move 11 million emails, totalling over 3TB, without disrupting day-to-day operations or risking data loss.

Manual migration methods were ruled out immediately. Migrating mailbox by mailbox would have taken far too long, introduced unnecessary risk, and placed a heavy burden on IT staff.

The Solution

The organisation engaged the team behind Ultimate Migrator to automate the archive migration and deliver full data integrity throughout the process.

How Ultimate Migrator enabled success:

One-step migration – Legacy data was transferred directly from EAS to SourceOne via API, avoiding interim storage or rehydration

- Full audit trail – Every item was tracked and verified for regulatory compliance

- Minimal user disruption – Email shortcuts and user experience were preserved wherever possible

- Flexible issue resolution – Challenges like shortcut conversion were addressed with tailored workarounds

Implementation and results

Despite the scale and complexity of the archive, the project was completed smoothly using Ultimate Migrator's automated platform. The direct API-to-API migration avoided risky manual steps and streamlined the entire process.

Technical hurdles, such as shortcut compatibility and legacy data formatting, were resolved quickly—ensuring a seamless transition for end-users and zero data loss. Importantly, the full audit log provided peace of mind around compliance and retention.

Conclusion

This successful migration highlights the value of Ultimate Migrator for organisations moving between enterprise archive platforms. By automating the entire process, eliminating manual risks, and ensuring full data integrity, the consultancy was able to modernise its infrastructure without delay or disruption.

Ultimate Migrator delivered a scalable, auditable solution that aligned perfectly with the organisation's compliance and operational goals—backed by expert support every step of the way.

For more information, visit **ultimatemigrator.com** or contact **sales@ultimatemigrator.com**.