UltimateMigrator

Manage Migrate Rehydrate

CASE STUDY

Global News Organisation

The Customer

Dating back to 1799 and now with a turnover in excess of $12 billion and 50,000 users worldwide, the company is the world's leading source of intelligent information for businesses and professionals. Having an enviable reputation for speed, accuracy, integrity and impartiality, they are the de facto standard for news and stock price information around the world. They combine industry expertise with innovative technology to deliver critical information to leading decision makers in the financial and risk, legal, tax and accounting, intellectual property and science and media markets.

The Requirement

With an impending move to Exchange 2013 and more than 100,000 folders containing over 2Tb of data that had been accumulated since 2003, there really was no option but to undergo an intensive clean-up operation thanks to the radical redesign of public folders. However, by the nature of the beast, public folders largely contain unmanaged data. To sort through the billions of documents and messages that have been stored over time needs firm direction from the business so that valuable information is not removed inadvertently. The first step is therefore to ask the business, but identifying folder owners is actually quite difficult. Furthermore, once identified, manually contacting owners of 100,000+ folders is impossible. The customer needed an automated solution.

The Solution

Ultimate Migrator trawls the public folder estate, collecting details such as count, size, item owners, folder permissions, modified dates and attachment file types. Using the ownership information and one or more rules, each folder is automatically assigned an owner. An automated email notification is then sent to the owner asking if the folder is theirs and whether it should be kept or deleted. If the response is to delete the folder, the contents including sub-folders are moved into a PST file for archiving and the folder permanently removed. All of this takes place with little or no administrative input.