UltimateMigrator
Manage Migrate Rehydrate

International Investment Bank

The Customer

As specialist bank and asset manager, the customer provides a diverse range of financial products and services to a niche client base in three principle markets, as well as certain other geographies. Although headquartered in South Africa, the business also has a substantial user base in both the United Kingdom and Australia, with further smaller offices dotted around the world.

The Requirement

As part of their strategy to minimise costs, a business decision was made to move their entire messaging platform to Office 365 (O365). Having already transferred the mailbox data to the cloud, the next step was to decommission Enterprise Vault (EV). This can be accomplished in 2 ways:

- Copy the entire contents of EV into the respective user's personal archive in O365 and then delete all shortcuts
- Simply recall the original message only where a shortcut (or stub as it is sometimes called) exists.

The Solution

Most end-users are good at housekeeping and will delete messages when no longer required. However, only the shortcut is actually removed and the original message remains in EV. Copying the entire contents of EV back into the mailbox therefore causes confusion as it effectively un-deletes everything and also means that data is transferred unnecessarily. Rehydrating the shortcuts directly in the user's mailbox is by far the better option and allows the message to be found exactly where expected, deleted messages do not reappear and the minimum of data is sent across the wire. Ultimate Migrator was chosen for a number of reasons including:

- The complete rehydration process is fully automated
- Rehydration is speedy as only required data actually transferred
- Verbose reporting allows for detailed tracking and auditing, which is of considerable interest in a regulated environment
- Fast development cycle allowing customer specific features to be delivered quickly