

HIGHLIGHTS

- Public folders containing EV shortcuts
- Failed upgrade caused data integrity issues
- Data to be migrated to a number of shared mailboxes
- 2Tb public folder and EV data

**CHOOSING
ULTIMATE MIGRATOR**

Ultimate Migrator is committed to delivering software that works. We help you move messaging data between platforms quickly, reliably and securely. We are asked to migrate some of the World's most complex messaging environments by some of the largest global organisations including banks and governments.

With a highly technical and business-aware team, Ultimate Migrator is focused on simplifying this notoriously painful process and providing a straight forward solution.

Ultimate Migrator provides a cost effective service that has minimum impact on users and reduces the demands on internal IT staff and the support infrastructure.

ASK FOR A DEMO TODAY
www.ultimatemigrator.com
sales@ultimatemigrator.com

International Atomic Energy Agency (IAEA)



The Customer

Established in 1957, the IAEA seeks to promote the peaceful use of nuclear energy and to inhibit its use for any military purpose. Although an autonomous organisation and independent of the United Nations through its own international treaty, the IAEA does still report to both the United Nations General Assembly and Security Council.

The Requirement

Data management and security is key and even more so for important international organisations such as the IAEA. As a result, several years ago they chose Enterprise Vault (EV) as their email archiving solution for storing both user archives and public folders. Having undertaken an unsuccessful upgrade several years previously, the exchange public folder environment ended up in a complete mess with public folder databases that had not replicated correctly. This prevented them from decommissioning EV as it was simply not possible to rehydrate the EV shortcuts in place. Even Microsoft was unable to resolve the public folder issue to the point where the data could be successfully exported.

An automated solution that could export the public folder data from both Exchange and EV was needed urgently.

The Solution

Ultimate Migrator is fully automated migration software that permits the rehydration of EV shortcuts stored in a number of destinations including Microsoft Exchange public folders. It also allows public folder data to be exported directly from Exchange and EV at a granular level to a number of destinations including shared mailboxes.

The first stage was to run our public folder discovery process which gathered data from two sources:

- Individual public folder databases were targeted to bring a list of folders plus metrics including message and shortcut count, size, ownership and permissions
- EV was targeted to bring in a list of folders which included archived message count and size

Reports were then generated allowing the customer to identify root folders with respective owners; decisions could then be made regarding the destination for that data.

Using EV as the prime source, our software was able to directly export all required data to a large number of shared mailboxes in O365. Additionally, data deemed to be no longer required was exported to PST in case it was needed in the future. EV could finally be decommissioned once the export process was complete.